



CATALOGUE 2009



Do you want to hear better in noise? Try MyLink™

- MyLink gives you direct, wireless access to a speaker's voice, even in difficult situations
- MyLink can be used in combination with most hearing instruments
- MyLink is very easy to use
- MyLink is very affordable



www.phonak-canada.com

1-800-876-1167

MyLink™

Easy. Universal. Affordable.

PHONAK
hearing systems



WIDHH

The Western Institute for the Deaf and Hard of Hearing (WIDHH), in operation since 1956, offers exceptional services to Deaf, Deafened and Hard of Hearing individuals. We provide innovative products, services and programs, which promote accessibility equal to that of the hearing public.



We're non-profit.
We listen to you.

CONTENTS

Alerting Devices/Signaling Systems	
• Simplicity	Pg. 3
• Sonic Alert	Pg. 5
• AlertMaster	Pg. 7
Alarm Clocks, Watches and Timers	
• Alarm Clocks	Pg. 9
• Travel Clocks, Watches, Timers & Accessories	Pg. 10
TTY's / TDD's	
Voice Carry Over (VCO) Telephone	Pg. 11
Amplified Telephones	
• Desktop Telephones	Pg. 12
• Cordless Telephones	Pg. 13
• Telephone Accessories	Pg. 15
Personal Amplifier	Pg. 16
Personal FM Systems	Pg. 17
Television Assistive Devices	Pg. 19
Other Assistive Devices	Pg. 21
Specialty Products	Pg. 22
Return & Exchange Policy	Pg. 23
	Pg. 25



All prices are subject to change without notice.

SIMPLICITY

You will never miss an important sound or signal. The Simplicity system is made of units, that can work individually or together, to turn everyday sounds into signals you can see.

Simplicity signallers notify you of: the doorbell, telephone ringer, smoke detector or a baby cry.

The Simplicity unit can flash a lamp or activate a bed shaker. Different patterns help you identify which sound is occurring.

Installation is simple: just plug the unit into the wall.



Don't miss
an important
sound.

Alerting Devices & Signalling Systems

To Hear the Phone Ring

Phone L: \$29.00

Basic Signaller. Flashes lamp when phone rings.



Phone LT: \$49.00

Flashes lamp and transmits to Simplicity receivers.



Phone LTD: \$55.00

Desktop model. Flashes lamp when phone rings and transmits to Simplicity receivers.



To Hear the Doorbell

Door LT: \$65.00

When your doorbell rings, this unit will flash a lamp and transmit to Simplicity receivers. Requires simple wiring. Includes doorbell button and wire. Works in homes with or without an existing doorbell system.



Door LTW: \$109.00

Wireless model. This unit flashes a lamp and transmits to Simplicity receivers. No wiring required. Includes wireless doorbell button and transmitter for chime. Works in homes with or without an existing doorbell system.



Smoke Detector/ Baby Cry

Sound T: \$39.00

Detects important everyday sounds such as a baby's cry, smoke detector or oven timer and transmits to Simplicity receivers. Must be used with a Simplicity remote receiver.



Sound LTD: \$49.00

Desktop model. Detects important everyday sounds such as a baby's cry, smoke detector or oven timer and transmits to Simplicity receivers. Must be used with a Simplicity remote receiver.





Understanding Simplicity
Model Names:

L = Flashes a lamp

T = Transmits to remote receiver

S = Features built in strobe light

R = Receiver
D = Desktop model

W = Wireless

Remote Receivers

Receiver LR: \$49.00 Remote Receiver, flashes a plugged in lamp when activated.		Receiver LRD: \$49.00 Desktop model, flashes a plugged in lamp when activated.	
Receiver SRD: \$55.00 Desktop Model, flashes built-in strobe lamp when activated.		Simplicity Strobe: \$35.00 Attention getter! A simple, easy to use Strobe Light that can be used with Simplicity "L" products and receivers.	

Gentex Smoke Detection System

Gentex Portable Smoke Detector 710LS: \$229.00 This portable, small smoke detector gives a reliable early warning in the presence of smoke. Easy to set-up, just plug into any electrical wall outlet and take it with you anywhere. Portable, audible and visual smoke detector, perfect for small apartments, dorm rooms or bachelor suites.	
Gentex Hardwired Smoke Detector 710CS: \$106.00 This smoke detector gives a reliable early warning in the presence of smoke. Audible and visual units that must be hardwired into a wall or ceiling. Installation is done by a licensed electrician. Used with a remote strobe (Gentex XS120) to alert you in other areas of your home.	
Gentex Remote Strobe Receiver XS120: \$106.00 This device meets ADA, NFPA and other code requirements. Can be flush-mounted to a wall or ceiling. This flashes when a Gentex smoke detector is activated by smoke. To be used with Gentex 710CS only.	

SONIC ALERT

Sonic Alert offers a series of signallers that monitor your doorbell, telephone, a baby cry, alarm clock, etc. When any of these sounds are detected, the signaller flashes a light plugged into it.

Sonic Alert signallers can also send a signal through your home's electrical system to remote receivers that can be plugged in any room of your home.



Seeing the sounds you need to hear.

Alerting Devices Signalling Systems

Telephone Ring Signallers

TR-50: \$33.00

An economical telephone ring signaller. Identical to the TR-55, except the TR-50 does NOT send to remote receivers. Ideal for one-room signalling.



TR-55: \$73.00

The TR-55 plugs into any wall outlet and phone jack. When the telephone rings, the lamp plugged into the signaller will flash. The TR-55 also sends a signal to remote receivers in other rooms, causing them to flash as well.



TR-75: \$82.00

The same as the TR-55, but with a switch that allows you to use the lamp plugged into it for room lighting as well as for alerting you to incoming telephone and TTY calls.



TR-75VR: \$89.00

Same as the TR-75, but is a signaller for the Video Phone. This device allows you to switch to different flash patterns.



Smoke Detector/ Baby Cry

BC-400: \$69.00

Plug the BC-400 into a wall outlet in your baby's room and plug the remote receiver anywhere you want to be alerted. When your child cries, a lamp will flash. Great for peace of mind.



USS-360: \$79.00

Place the USS-360 next to the sound source (smoke detector, alarm clock, oven timer, baby, etc.) and it will convert the sound into flashing lights or a bed shaker (SS-120V). The USS-360 also sends a signal to remote receivers in other rooms. The light plugged into the USS-360 can be used for room lighting as well as for alerting.



Doorbell Signallers

<p>DS-800: \$126.00</p> <p>This doorbell signaller alerts you when the doorbell is pushed. A lamp plugged into the DS-800 will flash 4-5 times each time the doorbell is pushed. The DS-800 will work in homes with or without an existing doorbell system. Wire and doorbell button included. The DS-800 also sends a signal to remote receivers in other rooms, causing them to flash as well.</p>		<p>DB-100: \$139.00</p> <p>The DB-100 is the only doorbell and intercom signaller that requires no wires and can be installed in seconds. Features include different flash code for front door, rear door or intercom (requires additional sensor) and built in chime for hearing members of the family (can be turned off).</p>	
<p>DS-70: \$62.00</p> <p>The same as the DS-800, except that it does not transmit to remote receivers.</p>		<p>DB-200: \$160.00</p> <p>Same as the DB-100 except that it also has a telephone ring signaller.</p>	

Remote Receivers

<p>BL-300: \$78.00</p> <p>The Sonic Blink receiver will alert you by flashing its bright strobe light when a signal is received.</p>		<p>SA-201: \$76.00</p> <p>This deluxe remote receiver allows you to use the lamp plugged into it for both room lighting and also for signalling/alerting. Just plug into any wall outlet and plug a lamp into the receiver. Ideal for use in living rooms and bedrooms or anywhere the lamp would be needed for room lighting and signalling.</p>	
<p>RH-100: \$59.00</p> <p>When the doorbell, telephone or other signallers are activated, the remote horn emits a loud (78-85 decibels), low-frequency audio horn sound. The Remote Horn receiver is operational as soon as it's plugged in.</p>		<p>SA-101: \$59.00</p> <p>Same as the SA-201, only the lamp or bulb that is plugged into the SA-101 can be used for signalling and not for room lighting. A bed shaker (SS-120V) may be used in place of the light.</p>	

ALERTMASTER

The AlertMaster System is a remarkable visual or tactile notification system which uses a vibrating pager, flashing lamp, or powerful bed-shaker and panel of indicator lights to inform you which action has triggered the system.

Additional accessories will transmit a signal to the base console or pager up to 80 feet. It is totally wireless, just plug it in.



All-In-One wireless notification system.

Alerting Devices Signalling Systems

AlertMaster

AM-6000: \$236.00

The AlertMaster AM-6000 is a complete signalling system that alerts you of all the activities in your home. The system is useful in hotel rooms, bachelor suites or student residences (additional devices may be added if the system is required for other rooms). The AM-6000 comes with a powerful bed-shaker and a wireless clip-on doorbell. *Accessories sold separately.*



AM-100: \$113.00

The system flashes a lamp when the telephone or doorbell rings. Different flash patterns help you tell what's happening. No wiring, just plug in! Wireless doorbell included. Works with AM-PX personal vibrating signaller.



Accessories for the AM-6000

Remote Receiver AM-RX2: \$84.00

You will be notified wherever the receiver is placed - kitchen, livingroom, garage, basement, etc.



Motion Sensor AM-SX: \$115.00

This will monitor the area you place it in and will alert you when someone has entered and flashes the lamp of the AlertMaster system.



Personal Signaller AM-PX: \$112.00

You can wear this lightweight receiver anywhere around your house and you'll be alerted to activity around your home. It has a mini-console of indicator lights and alerts with different vibrating motions for each function.



Door Announcer AM-DX: \$75.00

Place the AM-DX next to your existing doorbell or intercom. Ideal for apartments, condos or suites with a common security door or gate.



Tactile Signaller AM-PXB: \$135.00

Similar to the AM-PX, plus a touch switch for persons who have a visual impairment.



Baby Monitor AM-BX: \$69.00

Place this portable monitor near your infant to alert you when your baby cries.



Sonic Boom™ Clocks

from Sonic Alert

America's Leader in Vibrating Alarm Clocks

Guaranteed to Wake Even the Deepest Sleepers!



NEW! SBH400ss

Hot pink sweetheart alarm with unique multi colored display, flashing alarm light and powerful Bed Shaker. Works with 110 or 220 volts.

*Optional 220 volt adapter not included

NEW! SBB500ss
Designed for guys on a mission. With flashing alarm lights, night vision display, turbo-charged 113db extra loud alarm and super-charged Bed Shaker. Works with 110 or 220 volts.
*Optional 220 volt adapter not included



SB300ss

Sleek desktop design with adjustable tone and volume and powerful Bed Shaker.

SBD375ss

Same great features as our SB300ss with the addition of a Dual Alarm. Works with 110 or 220 volts.

*Optional 220 volt adapter not included



SB1000ss

The original Sonic Boom™ Clock with Plug Outlet for lamp and built in receiver, adjustable tone and volume and powerful Bed Shaker.

SB200ss

Compact travel/bedside design with adjustable tone and volume and 12/24 hour military time. Works with 110 or 220 volts.

*Optional 220 volt adapter not included



SBR350ss

Sleek desktop design with large display, AM/FM Radio and powerful Bed Shaker.



SBT425ss

Cool design with telephone signaler, flashing alarm light, adjustable tone and volume and powerful Bed Shaker.



Never Sleep Through Another Appointment, Work or School!

For more information, e-mail custserv@halltel.com or call 1-800-265-2667



WAKING UP ON TIME

If an ordinary alarm clock is not loud enough to wake you up, or if using a clock radio is not possible because it will annoy others, you can purchase an alarm clock that flashes a lamp or activates a bed shaker.

The bed shaker, which is normally placed under the mattress, will vibrate strong enough to wake you up, but will not disturb others.



Never sleep through the alarm again.

Alarm Clocks, Watches and Timers

Alarm Clocks

Sonic Boom: \$86.00

Wake up to any combination of a loud pulsating audio alarm, flashing lights or pillow vibrator. Choose the flashing lamp or the bed shaker and you will not disturb family members in other rooms of the house. Also has built in receiver and will work with any Sonic Alert product. *Does not include bed shaker.*



Sonic Boom with Shaker: \$115.00

Sonic Boom clocks also serve as Sonic Alert remote receivers and will work with the full line of telephone, door and sound signallers. You will not disturb family members in other rooms of the house. *Includes bed shaker.*



Sonic Boom Analog Alarm: \$74.00

Analog Alarm with an easy to set alarm with no AM or PM to be confused with, easy to see extra large display and adjustable volume and tone control. *Includes bed shaker.*



Wake Assure: \$88.00

Loud audio tone and flashing lamp options. Super bright 2 inch display makes for easy reading day or night. Auto snooze feature and battery back up. *Includes bed shaker.*



Travel Size Alarm: \$62.50

Lightweight and portable, with tone and volume control. *Includes bed shaker.*



Afraid that you'll miss your flight, or that you'll be late for work?

These alarm clocks ensure you'll never be late again.

They work by activating a flashing lamp, bed-shaker, a quiet buzzer or all.

Travel Alarm Clocks and Watches

Portable Alarm: \$43.00 Use it for travel, a dorm room or wherever your lifestyle takes you.		Shake Awake Travel Clock: \$38.00 Perfect for home, office and travel. Uses 2-AA and 1-AAA battery.	
Vibralite 3-SS Watch: \$108.00 Vibrating watch can be used as an alarm or to remind you of important appointments. Stainless Steel Band.		Vibralite 3-BL: \$94.00 Features two alarm events, automatic countdown timer. Leather Band.	
Vibralite 3-VB: \$80.00 Same features as the other vibralite watches with Velcro band in light blue, white or dark blue.		Serene Innovations VW100: \$179.00 This vibrating alarm watch, has a timeless classic style, perfect for business and classy events.	

Timers and Accessories

Triple Tell Timer: \$29.00 Multi-alert timer with beep, flash and vibration. Useful as medication reminder, presentation timer or parking meter alert.			
Bed Shaker SS-120V: \$73.00 Can be plugged into Sonic Alert receivers and when activated, will awake even a heavy sleeper.		Bed Shaker SS-12V: \$55.00 Designed to be plugged into the vibrator outlet on the back of the Sonic Boom™ Alarm Clock.	

ULTRATEC

For nearly 30 years, Ultratec has set the pace in research and development for persons who are Deaf, Hard of Hearing or Speech Impaired. Text communication products for your home, workplace or on the go - all guaranteed by Ultratec's stringent standards for exceptional quality.

The Western Institute for the Deaf and Hard of Hearing carries a complete line of TTY's. Our factory trained technician is available to answer any of your questions about the different models available.



Stay
connected.

TTY's / TDD's

Minicom IV: \$329.00

Basic TTY, easy to use. 20 character display, easy-touch keyboard, can be connected to a printer. Universal cups for traditional and modern analog telephone handsets.



Miniprint 425: \$609.00

Basic printing TTY, Turbo Code™ for conversations as fast as you can type. Features include, direct connect, 3 different printing fonts, Auto ID™, pre-programmed messages and auto-answer that prints your messages.



Supercomm 4400: \$499.00

Direct Connect - TTY can be connected directly into the telephone line. TTY announcer, pre-set answering machine, memory dialing by name, keyboard dialing. Can be connected to a printer.



Superprint 4425: \$725.00

Advanced technology with Direct Connect, Turbo Code™, 32K memory, supports 3-way calling, interrupt capability, saves and prints messages, built in answering machine and you can modify the greeting.





Specialty TTY's and Accessories

Uniphone 1140: \$415.00

The one phone for everyone, combining a telephone, TTY and amplified phone, all in one! Has a volume control for telephone handset, built-in ring/flasher and has printer port to connect to an external printer.



Compact "C" TTY: \$470.00

Attach certain cell phones for portable calling. Full-size keyboard, 80 character 2 line display tilts automatically for comfortable viewing. Long lasting batteries for many hours of portable use. Cellular phone must have TTY mode or option.



TTY Paper - Box of Three: \$6.95

2 1/4" thermal TTY paper for most standard TTY's.



Ultratec Power Adaptor: \$22.00

UTI-PWR1 replacement TTY power adaptor for most standard TTY's.



Ultratec Power Adaptor: \$22.00

UTI-PWR2 replacement TTY power adaptor for Uniphone and Compact "C" TTY.



What is a Voice Carry Over (VCO)?

The VCO TTY Relay Service is for people who are Hard of Hearing, Deaf or late-Deafened who wish to speak to a hearing person and receive a typed response.

A VCO allows a person to use their own voice on the telephone and read the other person's response. People who are Hard of Hearing, Deaf or late-Deafened can use the VCO.

Voice Carry Over Telephone

Dialogue VCO: \$359.00

A powerful amplified, hearing aid compatible phone that allows you to make VCO calls through the local Message Relay Service. It's easy to use and no typing is required. Features a speed dial button for fast Relay access, 3.5mm audio jack, preset message indicates VCO calls, adjustable tone control, adjustable super loud ringer and a built in text answering machine.



DESKTOP TELEPHONES

Are you having trouble hearing friends and family on the telephone?

We have a range of phones that can help. But more importantly, we understand from first-hand experience, how difficult and frustrating the telephone can be.

For innovative solutions to specific problems with the telephone, check out our demonstration room and let us work on a solution with you.



Stay
in touch.



Amplified Telephones Desktop Telephones

GEEMARC GM 1100: \$99.00

Features 30dB incoming gain, hearing aid compatible, 12 memory buttons, visual ring indicator and an adjustable ring level and melody selection. Also amplifies your outgoing voice by 12dB. *Available in black.*



GEEMARC GM 400: \$149.00

Features up to 50dB incoming gain, tone control, caller ID capabilities, 3 emergency speed dial keys, speakerphone, strobe ring signaller, 95dB adjustable ringer and a headset and neckloop jack. Also amplifies your outgoing voice by 12dB. *Available in black or white.*



Ameriphone XL30: \$159.00

Features 30dB incoming gain, amplifier automatically resets to normal volume level when you hang up, extra large buttons, tone control, anti-feedback filter, hearing aid compatible, super bright ring flasher and super loud ringer.



Ameriphone XL50: \$229.00

Features up to 60dB incoming gain, adjustable volume and tone control, super loud ringer with adjustable ring tone, extra large backlit buttons, bright visual ringer, 11 memory buttons, hearing aid compatible. 1 year warranty.



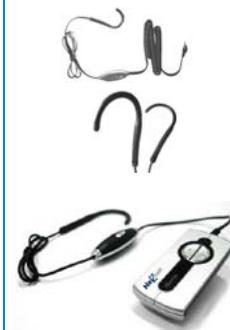
NoiZFree Handsfree Headset:

Mono - single ear hook.....\$69.00

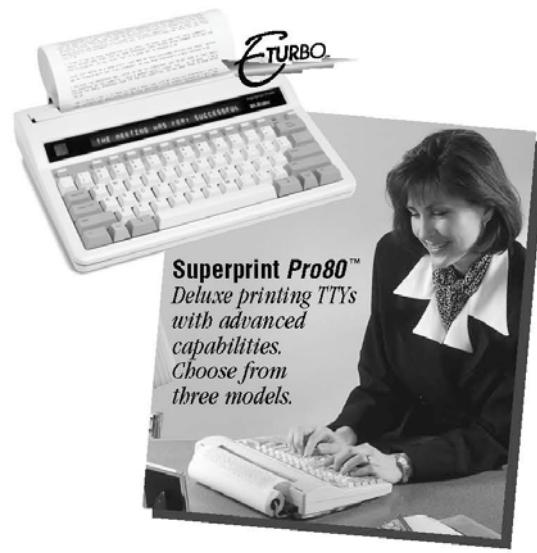
Dual - for both ears.....\$79.00

Bluetooth - Mono - single ear hook.....\$179.00

Bluetooth - Dual - for both ears.....\$199.00



All Shapes & Sizes....



From simple to advanced, Ultratec offers the widest variety so you can choose the equipment that's just right for you. Whether you need advanced TTY capabilities or flexible signaling options, choose Ultratec.

Ultratec

The name you trust for quality telecommunications equipment.

www.ultratec.com

CORDLESS TELEPHONES

Cordless Phones:

Cordless phones can offer many benefits for those of who are Hard of Hearing. Since you can carry the phone with you, it's easier to hear the telephone ring and miss fewer calls.

All the cordless phones we carry are hearing aid compatible and have built in memory to store important phone numbers.

You can hear better and go handsfree. All of our cordless phones have a convenient headset jack which allows you to use an amplified neckloop with your hearing aids. This helps to eliminate annoying squealing (feedback) and allows you to talk handsfree.



Don't miss
a call.

Amplified Telephones

Cordless Telephones

Clarity W425: \$169.00

Features up to 30dB incoming gain, large lighted dial pad buttons, customized extra loud ringer, visual ring indicator, 1 year limited warranty.



Clarity C420: \$179.00

Features up to 30dB incoming gain, large lighted dial pad buttons, customized extra loud ringer, bright visual ring indicator, call waiting and caller ID compatible and 1 year limited warranty.



Clarity CL4205: \$219.00

Features up to 40dB incoming gain, 3 tone settings to customize your listening experience, digital sound processing, 2.4 GHz cordless technology.



Telephones and Hearing Aids

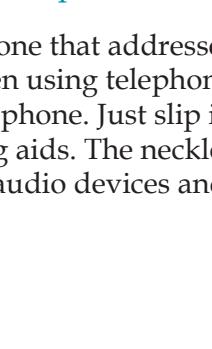
Many hearing aids have a "T" switch, that can allow you to hear on compatible telephones without a high-pitched whistle (feedback). Most phones, made after 1989 (with the exception of cordless and cellular phones), are compatible with hearing aids that have a "T" switch/ program.

If your hearing aid has a "T" switch and you have a compatible phone, follow these steps:

- Before you pick up the phone, switch the hearing aid to "T" or to the Telephone Program (you will usually hear 2 beeps).
- Turn up the volume of the hearing aid. Hold the earpiece to your hearing aid and move it around until you can hear clearly.
- When you are finished with your call, turn down the volume on your hearing aid and switch it back to the microphone position.



Telephone Accessories

<p>Ameriphone In-Line Amplifier HA 40: \$60.00</p> <p>Powerful and easy to use, works with most phones, adjustable volume and tone control, uses 9 volt battery and has a low battery indicator.</p>		<p>TA-1 PT-Tools: \$50.00</p> <p>Strap-on telephone amplifier. You can take it anywhere with you. Light-weight, has on/off volume wheel control that amplifies up to 25dB and a 3.5mm output jack. Requires 2-AAA batteries.</p>	
<p>Cellphone Headset Amplifier MHA100: \$59.00</p> <p>Amplifies incoming sounds up to 24dB and makes words easier to understand. Portable and convenient, this device is designed for mobile, cordless and cellular phones with a 2.5mm headset jack.</p>		<p>Clearsounds Phone Ringer with Strobe Light: \$80.00</p> <p>Extra loud ringer, adjustable pitch and volume, flashing strobe light and can be mounted on the wall. Easy to install - just plug it in.</p>	
<p>Super Phone Ringer SR 100: \$60.00</p> <p>Up to five times louder than normal phone ringers, adjustable volume and pitch, and has a modular jack for easy connection.</p>		<p>Phone Flasher 200: \$35.00</p> <p>This device is powered by your phone-line, requiring no additional power outlet. Improved 180 degree dome cover spreads an ultra bright LED signal throughout the room. Also works with most PBX systems and video phone equipment.</p>	
<p>Amplified Neckloop GEEMARC T-Loop: \$129.00</p> <p>This neckloop with a built-in microphone that addresses feedback problems experienced by people with t-coil hearing aids when using telephones. It allows the user to hear clearly in both ears and talk handsfree on the phone. Just slip it over your head to rest on your shoulders and listen with your hearing aids. The neckloop works with most cell phones, as well as cordless and desktop phones, audio devices and iPods™, uses AAA batteries. One year warranty.</p>			



PERSONAL AMPLIFIER

Are there situations where you have trouble enjoying a conversation with friends and family?

Are there times when you can't enjoy listening to the television without turning up the volume and risk annoying others?

Perhaps you can't enjoy lectures because the speaker is too far away.

A Personal Amplifier may be of benefit to you in these situations.



Get more out of life.

Assistive Listening Device

Williams Sound PockeTalker: \$219.00

The PockeTalker features simple fingertip adjustable volume and tone control, plug-in microphone, belt clip, lanyard cord and listening accessories jack (accommodates a variety of headphone & earbud options. Can be used with an optional neckloop).

The device can also be used to listen to the television with the included 12 foot extension cord. With the Telelink adaptor (sold separately), telephone conversations can be heard clearly. Includes 2-AAA batteries for 100 hours of performance. 5 year warranty.



Williams Sound PockeTalker Accessories:

Single Earbud.....\$20.00



Dual Earbud.....\$23.00



Behind-the-Neck Headset.....\$27.00



Williams Sound Neckloop.....\$59.00



Replacement Microphone.....\$48.00



Mini-Lapel Microphone.....\$90.00



Neckloop Coupler (for hearing aids with "T" switch).....\$80.00



Williams Sound Telelink.....\$80.00



Conference Microphone CM3.....\$112.00



CENTRA Active™

Made for active living.

Robust.
Water-resistant.
Rechargeable.
And ready for anything.



CENTRA Active™ is the wearer-focused receiver-in-canal hearing instrument specially designed for people on the go. Simple to fit and easy to wear, its durable design stands up to moisture and works all day on a single night's charge. It's everything today's wearers want, with breakthrough technologies like SoundSmoothing™, DataLearning™, and e2e wireless™. For more information please visit our website: www.siemens.ca/hearing

CENTRA Active. For active people, it's central to what really matters.

PERSONAL FM SYSTEMS

Eliminating background noise and echoes is often the key to hearing in difficult situations.

An FM System consists of a transmitter and a receiver. The transmitter sends the voice or other signals you want to hear directly to the receiver. It's as though you were right next to the speaker.

FM Systems & Hearing Aids:

Many hearing aids are designed to use an integrated FM System. This will enable easier hearing in noisy situations and over distances. Ask our audiologists to show you how an FM System will work with your hearing aids.



Hear at
a distance.

Personal FM Systems

Williams Sound PFM 300: \$989.00

Perfect for classrooms, job training, conferences and more. Has a range of up to 150 feet and brings the speaker "closer" and greatly reduces background noise. Operates on easily replaceable AA batteries.



Williams Sound PFM 350: \$1,069.00

Same as the PFM 300, but the receiver has an "environmental" microphone which is useful for situations where you want to hear those close to you and from a distance.



Wide Area FM Systems

Williams Sound Personal PPA 375: \$1,235.00

An easy and effective way to allow those who have difficulty hearing to participate in large meetings, places of worship, etc. The PPA 375 is ideal for auditoriums, stadiums, theatres or large venues where superior coverage is essential, operating up to 1,000 feet.



Setting up the transmitter is easy. Quickly choose between voice, music or hearing assistance in the Application Preset Menu. The device will configure itself to the appropriate setting - taking the guess work out of complex audio installation.



The PPA 375 comes complete with 4 stylized single-channel R35 receivers.

Additional Receivers are \$172.00 each.



Integrated Signal Processing™

A Significant Breakthrough

Widex is pleased to announce the latest in hearing technology - Integrated Signal Processing™ (ISP™) - a unique system that integrates the user, the environment and the technology to create a three dimensional world of hearing.

The main limitation of traditional hearing aid processing is that all the devices and systems work independently. Information is not shared and the best quality sound for each person may be difficult to obtain. With ISP™, Widex has solved this problem. For the first time, all processing units work together like a computer within a computer.

All processes functioning as one allows:

- Increased efficiency, accuracy and the ability to individualise your hearing aid to your needs
- You to hear and understand people much more clearly, even in noisy environments

For more information phone today: Toll free 1 866.878.0924 or visit www.widex.ca/info



TV ASSISTIVE DEVICES

If enjoying the television means turning it up too loud for others, these devices may help and bring peace to your life.

The devices use infrared technology and they work by sending the sound to you wirelessly using an invisible beam of light.

They are easy to install, lightweight and convenient to use.



Listen
comfortably.

Television Assistive Devices

Clarity TV Amplifier C120 : \$229.00

Wireless stereo sound transmits from a television, stereo or MP3 player to your amplified headset. Amplifies up to 50dB at 124dB SPL with adjustable volume and tone control, automatic shutoff. Has telephone call notification, by connecting your telephone line to the base. Includes 2 rechargeable batteries, external TV microphone, AC adaptor and 2 audio cords. 1 year warranty.



Sennheiser Set 810: \$425.00

Cordless listening within rooms of up to 60sq.m., delivers mono or stereo TV sound, maximum volume level of 125dB, turns on automatically when worn, rechargeable directly on transmitter, individually adjustable ear-bows, large, easy-to-use volume control, weighs only 65g including rechargeable battery.



Sennheiser Set 810S: \$469.00

Wireless infrared listening system for use with hearing aids and delivers sound directly to your ears. Functions within rooms of up to 60sq.m., quickly recharge on the transmitter, large, easy-to-use volume control, only weighs 49g including rechargeable battery.



Sennheiser Set 820: \$489.00

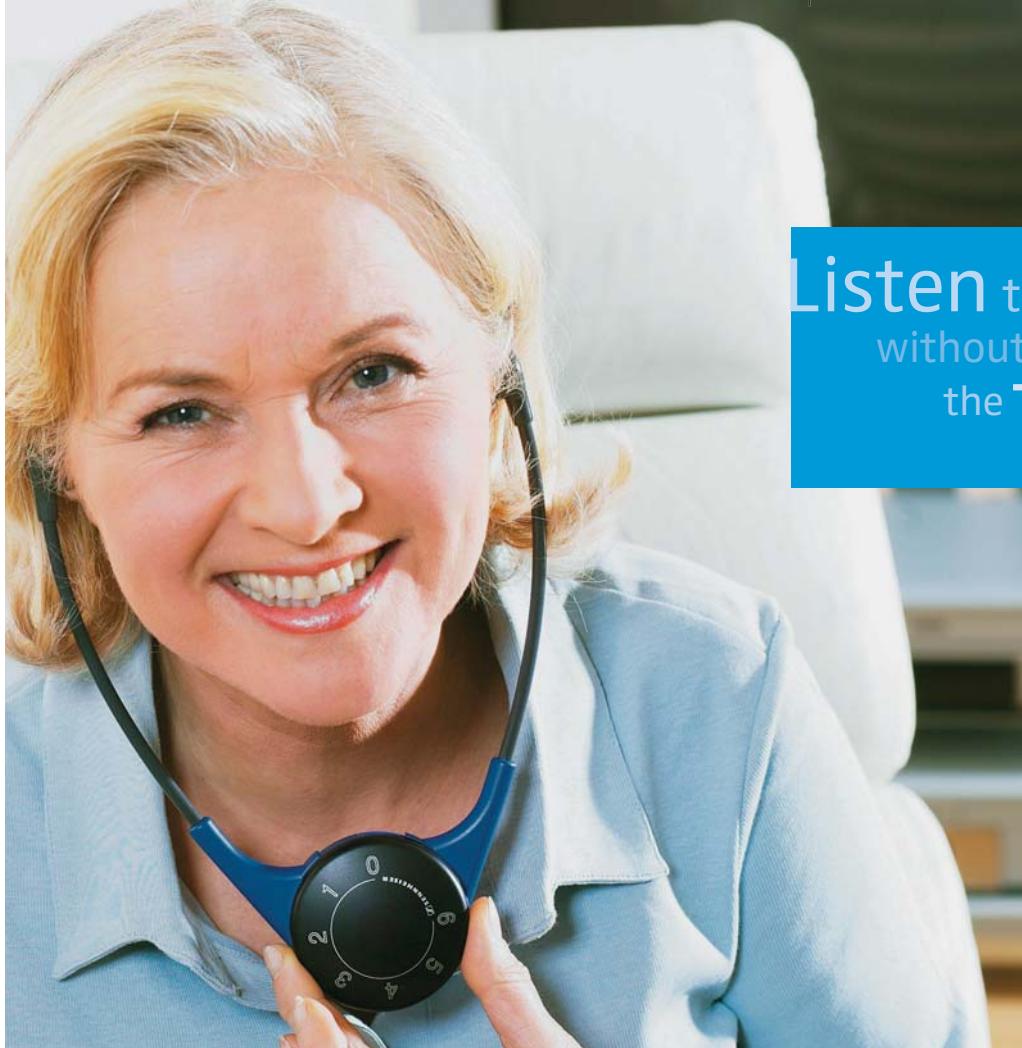
Wireless infrared listening system, with 100 foot average range, so you can leave the room while still listening to a TV program or music. The system is enhanced with radio frequency (RF) technology for a larger coverage area. It consists of an 820 RF stereo transmitter and receiver with automatic frequency tuning. Has a large, easy-to-use volume control dial.



Other Assistive Devices

Chattervox: \$300.00

This Chattervox is a portable voice amplification system for those who need to make their own voice louder. The system can boost your volume by as much as 18dB. It consists of a rechargeable "fanny pack" speaker unit along with an extremely comfortable headset microphone. Can be used by, fitness instructors, tour guides or for trade shows.



SENNHEISER

Listen to TV
without disturbing
the family

Enjoy listening to your TV anywhere in the house. Great for anyone who has hearing difficulties. Can also be used with stereo, DVD and MP3 players. Compatible with hearing aids and cochlear implants.

To hear how the Sennheiser system can help you enjoy TV sound, come by for a demonstration

Sennheiser (Canada) Inc.
www.sennheiser.com

SPECIALTY PRODUCTS

The Western Institute for the Deaf and Hard of Hearing carries many other specialty items. Contact us for information on Sound Conditioners, Tinnitus Maskers, Wide Area FM Systems, Infrared and Loop Receivers and adaptive devices for the telephone.

Please Note: For Sale items and Special Orders - No Returns Accepted.



Your one-stop source for quality products.

Pagers

Private Page: \$279.00

Private Page base transmitter and vibrating pager (1 transmitter & 1 pager). Notify employees, coworkers or relatives in a large area, for attention. Your employer can also page in alpha-numeric codes for specific tasks in mind. Great for grocery stores, restaurants, warehouses, construction sites and where public address systems are not convenient or lack the necessary range. This device can transmit a signal for up to 2 miles. Ask for prices for additional pagers. You can also order a magnetic shut-off, vibrating only, or tone and vibrating pagers.



Personal Pager: \$69.00

A gentle, vibrating pager lets you know when someone wants your attention, i.e.. your boss, parents, teacher or coach. This Personal Pager is lightweight and clips easily to your clothes and vibrates whenever someone presses the push-button transmitter. Transmits up to 80 feet.





Smoke Detection System

Silent Call Shake-Up Kit (with vibrator): \$500.00

When the Smoke Detector with transmitter is activated the audible siren sounds and the transmitter sends a signal (up to 100 feet away) to the Shake-Up receiver with vibrator to wake you up. Included in this kit is 1 Smoke Detector with transmitter and 1 Shake-Up receiver with bed vibrator. Add additional smoke detectors and receivers throughout your home for complete coverage. Ask for prices.



Silent Call Shake-Up Kit (with built-in transmitter - requires a receiver): \$109.00

When a Silent Call Smoke Detector or Fire Alarm transmitter is activated, a Shake-Up Receiver (purchased separately) alerts you. It can also be used with a battery backup in case of a power failure. This device is simple to install, easy to operate, can be placed up to 100 feet from the transmitter and you can use multiple receivers in the same home.



Video Phone

D-Link DVC-1000: \$299.00

You can see and hear your family, friends and colleagues with videophone calls using your television. With the D-Link DVC-1000 users can use their broadband Internet connection to make and receive high quality video conference calls across town or around the globe. This device is easy to use, a remote control is included and no PC is required: just plug in to your existing network and you are set to go in minutes. Works with phone signallers for flashing lamp notification. Includes a one year warranty. **Requirements: TV, Ethernet network cable, broadband cable, DSL or Ethernet Internet Connection.**





COMMUNICATION AIDS DEPARTMENT

The Communication Aids Department is your one-stop source for quality products for Deaf and Hard of Hearing individuals.

Every product has been carefully selected to offer the highest level of quality and value.

Our staff have the expertise to help you solve telephone communication problems, repair TTY's and assist employers with accommodation issues.

Showroom TTY:

604-736-5819

E-mail:

comaides@widhh.com



We're non-profit.
We listen to you.

Return & Exchange Policy

We will gladly provide a refund or exchange within 14 business days (including Saturdays) if you are not completely satisfied with the product. For on-line or mail orders, we will gladly provide a refund or exchange within 30 business days (including Saturdays), if you are not completely satisfied with your order.

- The item must be in the original carton and in "like new" condition to receive a full refund. If this criteria is not met, we reserve the right to charge a restocking fee.
- We do not refund shipping costs.
- Delivery charges are the responsibility of the customer.
- Returns must be accompanied by the original sales invoice, including your credit card receipt (if applicable).
- Returns must be returned with all original packaging materials, instruction booklets and accessories.
- No Returns Accepted - After 60 Days.
- No Returns Accepted - Sale Items & Special Orders.

The Western Institute for the Deaf and Hard of Hearing is not responsible for repairs on products after the 14 day return period.

- If you return a defective product to us *within 14 days*, we will replace it at no charge.
- After 60 days and within the manufacturer's warranty period, *you* must return the product to an authorized warranty repair centre (except for Sonic Alert products). Please contact us for authorized warranty repair centre.
- Warranty information varies from item to item. Please ask us for more details.
- Please read the Owner's Manual of the product you purchased for more information.

Our Locations

Head Office: (Showroom Location)

2125 West 7th Avenue
Vancouver, BC, V6K 1X9

604-736-7391 Voice
604-736-2527 TTY
604-736-4381 Fax

Willow Office: (Audiology Services Only)

#514 - 2525 Willow Street (at Broadway)
Vancouver, BC, V5Z 3N8

778-329-0870 Voice
778-329-0874 TTY
778-329-0875 Fax

Learning for Life Office: (Media Development Only)

#100 - 630 Columbia Street
New Westminster, BC, V3M 1A5

604-777-0215 Voice
604-777-0216 TTY/ Fax

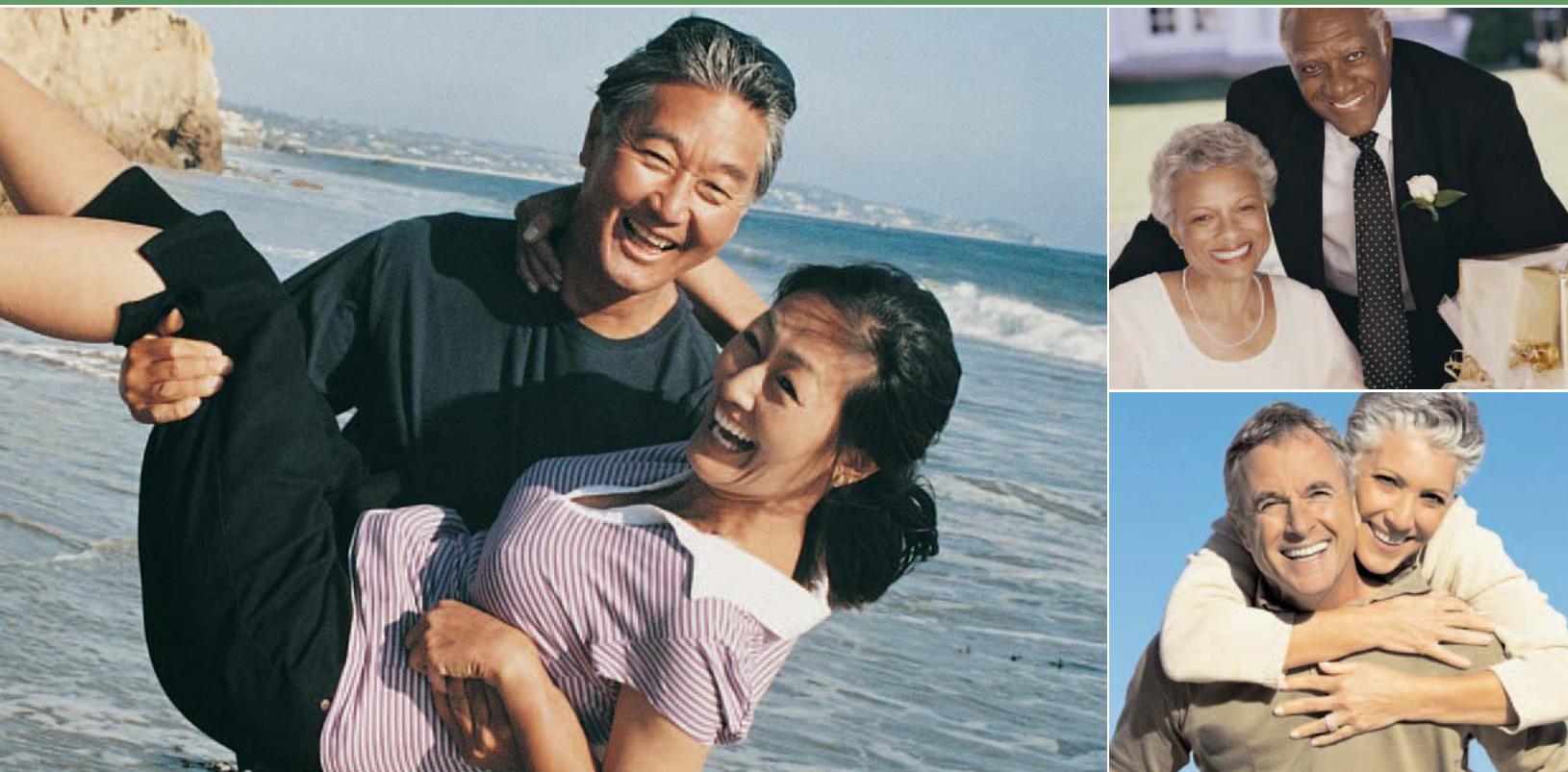
Okanagan Office: (Employment Services Only)

#120 - 1735 Dolphin Avenue
Kelowna, BC, V1Y 8A6

250-763-3562 Voice
250-763-3547 TTY
250-763-7608 Fax

Experience How Good Life Can Be with ClearSounds Assistive Listening Products

TELEPHONES · TELEPHONE ACCESSORIES · CLOCKS · PERSONAL LISTENING SYSTEMS · WIRELESS PRODUCTS



ClearSounds®
Hear how good life can be



CL1 – UltraClear™ Sound Shaping Phone Ring Signaler

► CSC50 – UltraClear™ Sound Shaping Telephone with Caller ID



CLA7 – UltraClear Sound Shaping Power Neckloop